

FAQs – CIVIL PENALTIES WAIVER PERIOD

Oct. 16 – Nov. 16, 2015



HOW DOES THE WAIVER PERIOD WORK FOR ME?

If you have unpaid Video Tolls and/or Civil Penalties, the Maryland Transportation Authority (MDTA) will waive the Civil Penalties if your toll balance is paid in full between October 16 and November 16, 2015. Even Civil Penalties assessed during the waiver period are eligible for the waiver program.

WILL THE MDTA ACCEPT PARTIAL PAYMENTS?

Yes, you can spread out your toll payments during the one-month waiver period. Each time you pay a specific Video Toll transaction in full, the associated Civil Penalty is waived within 2 business days. In order for all your Civil Penalties to be waived, you must pay all your Video Tolls (your full toll balance) by the end of the waiver period.

WHAT IF I'VE CONTESTED MY VIDEO TOLLS AND CIVIL PENALTIES TO COURT?

If you already contested to court, but have not been scheduled or have not yet appeared in court, your Civil Penalties will be waived and your court date cancelled if you pay your toll balance during the waiver period and before your court date (if scheduled).

I ALREADY PAID MY TOLL BALANCE. WILL MY CIVIL PENALTIES BE WAIVED?

No action is required by you, as your Civil Penalties will be waived automatically.

HOW DO I PAY MY VIDEO TOLLS?

1. Go to ezpassmd.com and click on the "Pay Video Tolls" button. See below for detailed instructions. Civil Penalties associated with your now-paid Video Toll transactions will be waived automatically within 2 business days.
2. Visit an *E-ZPass* Stop-in Center (ezpassmd.com for locations/hours).
3. Call the Maryland Video Toll Payment Line at 1-866-320-9995.
4. Detach the top portion of the waiver letter you received and mail it with your check or money order payable to *E-ZPass* Maryland to P.O. Box 17600, Baltimore, MD 21297-7600 (must be **received** by November 16, 2015).

Paying online is the most efficient method. Extremely long wait times are expected for both the Stop-In Centers and the phone line during the waiver period.

ARE MARYLANDERS AND OUT-OF-STATE CUSTOMERS ELIGIBLE FOR THE WAIVER PROGRAM?

Yes. Anyone with outstanding Civil Penalties associated with Maryland Video Toll transactions is eligible for the waiver program if the toll transaction is paid in full.

WHAT IF I DON'T PAY MY VIDEO TOLLS?

After the Civil Penalties Waiver Period ends, the MDTA will begin enforcing the collection of outstanding tolls and Civil Penalties in accordance with statute. Your Maryland vehicle registration will be flagged for non-renewal or suspended, and you will be referred to the Maryland Central Collection Unit.

WHAT IS THE THRESHOLD FOR NON-RENEWAL OR SUSPENSION OF MY VEHICLE REGISTRATION?

Vehicle registrations will be referred to the Motor Vehicle Administration (MVA) as follows:

- Less than \$1,000 (unpaid tolls and penalties) – Referred for non-renewal flag of vehicle registration.
- \$1,000 or more (unpaid tolls and penalties) – Referred for suspension of vehicle registration.

HOW DO I AVOID FUTURE CIVIL PENALTIES?

You must pay your Video Toll/Notice of Toll Due by the payment due date. If you are a frequent traveler, get an *E-ZPass* at ezpassmd.com. *E-ZPass* Maryland has a variety of discount plans. Already an *E-ZPass* customer? Sign up for automatic replenishment and keep your address, vehicle and credit-card information up to date.

I PAID MY CIVIL PENALTIES BEFORE THE WAIVER PROGRAM - WILL I GET A REFUND?

No, as this is a waiver program, not a refund program.

How to Pay Your Video Tolls at ezipassmd.com

- 1) Please select License Plate # as the Login Type. Enter the license plate number, license plate state and zip code(s) from the front of this letter.

Login Type: Mailing #: License Plate #: *
 License Plate #: License Plate State: *
 Transponder #:
 Driver's License #:
 Zip Code: *
 If you have had any address changes since July 1, 2013, you should search for transactions using your current and any previous zip codes.

- 2) Click each Video Toll # to view detailed information and select transactions for payment.

Video Toll Information - 1 to 10 of 29			
Video Toll #	Status *	Level Description	PDF Link
T123456789012	OPEN	Citation Toll Violation	View PDF

- 3) Click the box next to the Video Toll # you wish to pay. You can check multiple boxes to pay for multiple transactions or click the button to select all transactions.

The "Total Due" for each transaction may include a Civil Penalty. Only the toll amounts for selected transactions will appear in the payment total. The Civil Penalty will be waived automatically within 2 business days of its Video Toll being paid in full..

Video Toll Information - 4 items													
<input type="checkbox"/>	Video Toll #	License Plate #	MVA Flag	Jurisdiction	Entry Facility	Date & Time of Entry	Exit Facility	Date & Time of Exit	Video Toll Amount	Fee(s) Amount	Civil Penalty Amount	Total Due	Status *
<input checked="" type="checkbox"/>	T123456789012-1	ABC123		Baltimore City			FMT	02/01/2015 12:21:43	\$6.00	\$0.00	\$50.00	\$56.00	Open
<input checked="" type="checkbox"/>	T123456789012-2	ABC123		Baltimore City			BHT	02/01/2015 15:19:56	\$6.00	\$0.00	\$50.00	\$56.00	Open
<input checked="" type="checkbox"/>	T123456789012-3	ABC123		Baltimore City			FMT	02/08/2015 12:37:24	\$6.00	\$0.00	\$50.00	\$56.00	Open

- 4) Click to begin the payment process.

Unpaid toll transaction amount selected to pay (\$) : 18.00

- 5) Enter your debit/credit card information on the following screens and then click to complete the process.